## **Command Rooms Privacy Policy**

Welcome to Command Rooms, we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, and protect your information when you visit our website or interact with our services. By accessing our website, you consent to the practices described in this Privacy Policy.

## Information We Collect

- **1.1 Personal Information**: We may collect personal information such as your name, email address, postal address, contact number, and other identifiable information when you voluntarily provide it to us through forms or other means on our website. We may also collect personal information from correspondence, discussions, and interactions with our representatives.
- **1.2 Non-Personal Information**: We may collect non-personal information, such as your IP address, browser type, operating system, and website usage data. This information is collected automatically through cookies and similar technologies to enhance your browsing experience and improve our services.

## Use of Information

- **2.1 Personal Information**: We use your personal information to respond to your inquiries, provide you with information about our products and services, process your requests, and communicate with you regarding updates, offers, and promotions. We may also use your information for administrative purposes, such as managing user accounts, billing, and fulfilling contractual obligations.
- **2.2 Non-Personal Information**: Non-personal information is used to analyse website traffic, track user trends, and gather demographic information to improve our website and tailor our services to better meet your needs. This information is aggregated and does not personally identify you.

## **Data Sharing and Disclosure**

- **3.1 Third-Party Service Providers**: We may share your personal information with trusted third-party service providers who assist us in operating our website, conducting our business, or providing services to you. These service providers are bound by confidentiality obligations and are prohibited from using your information for any purpose other than as instructed by us.
- **3.2 Legal Compliance**: We may disclose your personal information if required by law, regulation, or legal process, or if we believe it is necessary to protect our rights, property, or the safety of others.

Data Security

We implement reasonable security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction. However, please note that no method of

transmission over the internet or electronic storage is 100% secure, and we cannot guarantee

absolute security.

Your Choices and Rights

You have the right to access, update, or request the deletion of your personal information held by us.

If you wish to exercise any of these rights or have any questions or concerns regarding our privacy

practices, please contact us using the information provided below.

Changes to the Privacy Policy

We may update this Privacy Policy from time to time. We will notify you of any material changes by posting the updated Privacy Policy on our website. Please review this Privacy Policy periodically for

any updates or changes.

**Contact Us** 

If you have any questions, concerns, or requests regarding this Privacy Policy or our privacy practices,

please contact us at:

Command Rooms Ltd.

Unit 5 Acorn Court

Wymondham

Norfolk

Email: info@commandrooms.com

Phone: 03300 949392

Thank you for trusting Command Rooms with your personal information.

Last Modified: 15/06/23